

LABUSA DIR-TSO-3663 Price List

LABUSA manages and deploys enterprise cloud solutions - from deploying turnkey infrastructure and software service to designing integrated hybrid platforms - providing the flexibility and expertise needed to move IT to an “as-a-service” model.

Our Software as a Service (SaaS) offerings include collaboration and communication tools designed for those corporate and government agencies that require security and reliability. The **electronic fax** and **email** as a services features and price offerings for the State of Texas Department of Information Resources (DIR) contract are below.

Email as a Service (EaaS)

EaaS features the Zimbra Collaboration Suite® providing managed email, calendar, contacts, instant messaging, mobile support and archive & eDiscovery capabilities – in an enterprise private cloud computing infrastructure.

Services include:

- Full Feature Email, Calendar, Document, Tasks, Briefcase, Anti-spam, and Address Book.
- Mobile device access for iPhone, Windows Mobile Devices, Android, and NotifySync.
- Integration with Microsoft Exchange.
- Email Access Methods - Web Browser, POP3, IMAP and complete Outlook functionality.
- Mailbox size 25GB with add-on storage space available for additional cost (See ZCS-10G).
- Setup and Email migration support available for additional cost (See ZCS-M).
- 99.999% network availability service level agreements (SLAs).
- Contract period monthly with no cancellation fee and 30 Day money back guarantee.

EaaS Volume Price Options

Product Code	Description	Cost	Comments
ZCS1	For 1 - 12 User Accounts on a single domain	\$5.85	Per user per month
ZCS2	For 13 - 25 User Accounts on a single domain	\$5.40	Per user per month
ZCS3	For 26 - 50 User Accounts on a single domain	\$4.95	Per user per month
ZCS4	For 51 - 150 User Accounts on a single domain	\$4.50	Per user per month
ZCS5	For 151 - 300 User Accounts on a single domain	\$4.05	Per user per month
ZCS6	For 301 - 999 User Accounts on a single domain	\$3.60	Per user per month
ZCS7	For 1000 or more User Accounts on a single domain	\$3.15	Per user per month

EaaS Optional Add-on Services

Product Code	Description	Cost	Comments
ZCS-10G	Add-on 10 GB of additional storage space	\$4.50	Per 10GB per month
ZCS-M	User email migration service from supported platform	\$76.50	Per user
ZCS-DR	Email domain name registration and DNS hosting	\$27.00	Per year
ZCS-DNS	Email Domain Name Services (DNS)	\$27.00	Per year
ZCS-SSL	Single SSL Certificates for one domain name	\$225.00	Per year

Electronic Fax as a Service (eFaaS)

eFaaS enables the sending and receiving of electronic fax communication via Zimbra Collaboration Suite® interface, smart phone, or other software applications. The system supports both fax over internet protocol (FoIP) and public switched telephone network (PSTN) technology.

Service include:

- 99.999% telephone and network availability service level agreements (SLAs)
- Telephone and email support 7:00am - 6:00pm CT Monday - Friday
- State-of-the art hosting facilities with HIPAA Compliant service.
- 30 day trial and 100% money back guarantees within first 30 days.
- Support documents doc, pdf, tiff, xls, ppt, jpg, and txt.
- User account supports E-mail to fax with SSL access and encrypted document storage.
- Local exchange telephone number assigned (or U.S. Toll-free for \$2/mo additional).
- \$0.10/page for over the monthly limits on LABPro accounts.
- All accounts include 10GB of storage space with add-on space for addition cost (See Add10GB).
- Additional rates may apply for sending international faxes using LABPro accounts.
- One time setup fee for LABEnt account
- Flat-rate per page for domestic and international faxes with LABEnt.

LABPro eFaaS Packages

LABPro fax service packages are for those who send and receive faxes within a fixed volume between 100 to 500 pages per month. Includes 10GB of storage space.

<i>Product Code</i>	<i>Description</i>	<i>Cost</i>	<i>Comments</i>
<i>LABPro100</i>	Free Account Setup, 100 Send and 100 Receive pages	\$13.95	Per user per month
<i>LABPro200</i>	Free Account Setup, 200 Send and 200 Receive pages	\$27.00	Per user per month
<i>LABPro300</i>	Free Account Setup, 300 Send and 300 Receive pages	\$39.60	Per user per month
<i>LABPro400</i>	Free Account Setup, 400 Send and 400 Receive pages	\$51.30	Per user per month
<i>LABPro500</i>	Free Account Setup, 500 Send and 500 Receive pages	\$62.10	Per user per month

LABEnt eFaaS Service

LABEnt fax service is for those who want the flexibility to send and receive faxes without limits. Users are charged a one-time setup cost and a flat-rate per page for sending and receiving faxes.

<i>Product Code</i>	<i>Description</i>	<i>Cost</i>	<i>Comments</i>
<i>LABEntSetup</i>	Account setup w/Fax number and 10GB storage	\$135.00	One-time
<i>LABEntSND</i>	Send fax per page - (Domestic and International)	\$0.06	Per user per month
<i>LABEntRCD</i>	Receive fax per page - (Domestic and International)	\$0.04	Per user per month

eFaaS Optional Add-on Services

One local exchange number, 10GB storage, and a single user account is included with any package. Toll free numbers, additional storage space and user accounts cost are below.

<i>Product Code</i>	<i>Description</i>	<i>Cost</i>	<i>Comments</i>
<i>TollFree</i>	Toll Free Number add-on for fax service	\$1.80	Per user per month
<i>AddUser</i>	Add-on user for a group account	\$4.50	Per user per month
<i>Add10G</i>	Add-on 10GB storage for fax account	\$4.50	Per user per month

SaaS Optional Add-on – Remote Training and Support Service

Remote training and support services are billed at the discounted hourly rate of \$42.50 /hour.